



Account Overview

Please note this document is an overview of account fees and terms. For full account details and other related fees, see our other account disclosures and the Schedule of Fees.

Account Opening and Usage

Minimum Deposit to Open Account	\$25.00	
Monthly Maintenance Fee	\$25.00	if balance falls below \$10,000 in a statement period
Requirements to Waive Monthly Maintenance Fee		a \$10,000 minimum daily balance is maintained each day in the statement period
Annual Percentage Yield (APY) Interest Rate	0.50%	on daily collected balance
ATM Withdrawal Fees	\$0.00	per transaction, at a Woodforest ATM
	\$2.50	per transaction, at a non-Woodforest ATM
Debit Card Cash Advance Fee	\$2.00	per transaction
Insufficient Item (NSF) Fee	\$29.00	each time an item is returned
Charge Back Fee	\$10.00	each time an item is returned that you deposited or cashed
Stop Payment Fee	\$35.00	per item to stop payment for up to 6 months
Account Closing Fee	\$25.00	if account closed within 180 days of opening
Debit Card Setup Fee	\$0.00	no charge with this product
Debit Card Replacement	\$0.00	no charge with this product
Cashiers Checks, Money Orders, Notary Service and Custom Wallet Checks		No charge for these services with this product, Notary Services not available in all branches, Limited to one (1) box of checks per order

Other Service Fees See the back of this document for additional service fees.

Overdraft Options

An overdraft occurs when you do not have enough money in your account to cover a transaction but we pay it anyway. We can cover your overdrafts in several ways:

Option A: (Default)	No Overdraft Service		If you do not Opt-In to overdraft services, then: Checks, ACH, and recurring bill payments -will be returned whenever possible and you will be charged an Insufficient Item (NSF) Fee of \$29.00 each time we return an item. There is a limit of 3 NSF/OD fees per day on your account. ATM and everyday debit card transactions -that would cause an overdraft will be declined, at no cost to you.
Option B:	Overdraft Transfer Fee (Sweep Fee)	\$5.00	per overdraft covered by transfer from a linked checking or savings account
Option C:	Revolving Line of Credit (ReLi)- Unsecured	15.99%	an interest rate of 15.99% APR is incurred on the outstanding balance, requires credit approval
Option D:	Revolving Line of Credit (ReLi)- Secured	7.99%	an interest rate of 7.99% APR is incurred on the outstanding balance
	Overdraft (OD) Item Fee	\$29.00	each time an item is paid into the overdraft
	Minimum Amount Required to Trigger an Overdraft (OD) Item Fee	\$1.00	if an item overdraws your account by \$1.00 or less, no overdraft fee will be incurred
	Maximum Fees Per Day	3	limit of 3 OD and/or NSF fees per day
	Extended Overdraft Penalty Fee	None	

Please refer to our Overdraft Products Disclosures for complete details of Overdraft Services and related fees.



Processing Policies

Posting Order: *The order in which withdrawals and deposits are processed.*

We may determine in our discretion the order that we process and post credits, debits, and holds to your account. Typically, all credits are posted to your account first, and then debits are paid in the following order by category:

- Rejected items from the previous day
- ATM and Debit Card transactions (POS)
- Teller cashed items
- ACH items
- All other checks

Items inside each category are paid smallest to largest, with the exception of checks, they are paid in sequential check number order. The order in which transactions are paid can affect the total amount of overdraft fees incurred.

Funds Availability: *When funds deposited to your account are available.*

Funds deposited to your account are generally available the next banking day if your relationship with us is less than 180 days old. However, if your relationship with us is over 180 days old, then funds are generally available the same day. Some deposited items will be available immediately despite how long your relationship has been with us. Those are as follows:

- Cash deposits at the teller line or ATM; and
- Direct deposit; and
- POS Account Credit Transaction; and
- Wire transfers.

If we delay availability from the above referenced timeframes we will notify you at the time you make your deposit. In some situations, for example when you make a deposit at an ATM, we may notify you after your deposit is made that your funds will not be available for up to 7 business days. A "business day" is a non-holiday weekday.

Please refer to our Expedited Funds Availability Disclosure for complete details.

Dispute Resolution

If you have a dispute regarding your account or the service you have received, you should notify your local branch or contact Customer Care toll-free at **877-968-7962**. You may request escalation of your issue to a Manager, Regional Manager or Bank Officer within Woodforest National Bank. We will do our best to resolve the issue directly with you.

If we are unable to resolve the dispute to your satisfaction, Woodforest accounts have a binding arbitration provision that provides alternative dispute resolution with an unrelated third party, who will evaluate each of the issues presented and deliver an unbiased decision.

Please refer to our Arbitration Agreement for complete details regarding arbitration.

Other Service Fees

Activity Printout	\$5.00	
Convenience Fee	\$14.95	bill pay overnight check fee
Hold Statement	\$2.00	per month (not available in all branches)
Inactive Account	\$15.00	per month, no activity for 6 months and the balance is under \$100
Legal Processing ¹	\$150.00	
Phone Inquiry	\$2.00	
Research ²	\$25.00	per hour, one hour minimum
Return Mail Fee	\$10.00	per month
Transfer of Funds	\$5.00	per transfer requested by phone
Debit Card International Transaction	\$2.00	per transaction, if the country code of the cardholder differs from the merchant or merchant's processor
ATM Balance Inquiry	\$0.00	per transaction, at a Woodforest ATM
	\$1.50	per transaction, at a non-Woodforest ATM

Please refer to our Schedule of Fees for complete details of all Service Fees.

¹ Legal processing includes but is not limited to, garnishments, attachments, orders, levies and liens. The fee is calculated per each occurrence, to the extent allowed by applicable law.

² For Ohio residents only: The research fee ranges from \$11.00 to \$17.00 per hour as applicable by law.
APP Effective 11/16/2018



Rate
Information

The interest rate and annual percentage yield stated within are accurate as of the date printed below. If you would like more current rate and yield information please call us at 1-877-968-7962.

Variable Rate: Your interest rate and annual percentage yield may change.

Determination of Rate: At our discretion, we may change the interest rate on your account.

Frequency of rate change: We may change the interest rate on your account at any time.

Compounding and Crediting: Interest will be compounded monthly and interest will be credited to your account monthly.

Effect of closing an account: If you close your account before interest is credited, you will not receive the accrued interest.

Balance Computation Method: We use the daily balance method to calculate the interest on your account. This method applies a daily periodic rate to the principal in the account each day.

Accrual of interest on noncash deposits: Interest begins to accrue no later than the business day we receive credit for the deposit of noncash items (for example, checks).